

This contract constitutes the agreement on which E-Trust Identity LLC company incorporated, domiciled, and regulated by the laws of the State of Florida of the United States of America, declares to be able to provide its services to the public in management and online signing of electronic documents. This contract will be governed by the conditions and terms indicated in the following clauses:

First Clause - Object: The object of this contract deals with the purchase by the contracting user of the online electronic document signature and management service that includes biometric, image, or contact signature methods, all with an electronic signature certificate under X.509 V3 standard.

Second Clause - Scope: The online electronic document signature and management service that includes biometric, image, or contact signature methods allows contracting users to manage electronic files in .pdf format in real time, assigning a management circuit and document signing schemes. The online electronic document signature and management service include the services of OTP, biometric recognition, and electronic signature certificate in an accessory way. Additionally, in the signature management processes, the online electronic document signature and management service will notify online those involved in a particular process assigned to the said system about the status of procedures and management of completed signatures. The system manages the users' documents, and after being driven, the users will be able to download the papers; the system will keep the documents signed and contained for fifteen (15) days, after which they will be deleted from the System Database. The online electronic document signature and management service offer contracting users the following possibilities:

1. Private or public communications as a legal employee of a private company, legal entity, or government entity.
2. E-commerce is a legal employee of a private company, legal entity, or government entity.
3. Online declarations or procedures before the government as a commercial company or legal entity employee.
4. Private transactions, other than the provision of professional services.
5. Private or public communications in a personal capacity.
6. Online declarations or procedures before the government for natural persons.
7. Online transaction protection.
8. Legal proof of transaction record.
9. Information Integrity.
10. I do not repudiate.
11. Electronic signature of electronic files and documents
12. Legal evidence of electronic receipt.
13. Authentication.
14. Electronic signature.

First Paragraph: The contracting user declares that in free and autonomous expression of his will and after reviewing the information contained in this clause, he indicates that he knows and accepts the use assigned to the service of signature and management of electronic documents online to the acquired certificate and accepts and authorizes the issuance of an electronic signature certificate through the E-Trust Sign website.

Clause Third - Price: The cost and payment plan of the service has been previously selected by the contracting user, on the E-Trust Identity website, in the E-Trust Sign section. The user accepts the fee and agrees to the payment, which covers the period of use of one (1) year counted from contracting the services on the E-Trust Identity web portal. In case of non-payment of fees, if so agreed, the service will be suspended as one monthly fee for the service is insolvent. The user will be removed from the system if he exceeds the breach of three (3) monthly installments. The contracting user who requires more than one license must cancel the corresponding purchase sum of each one he wishes to acquire. The contracting user will cancel the purchase price of the license plus the ancillary tax charges to the service.

Clause Four - Conditions of contract: The contracting user declares that he accepts and is bound by the terms and conditions contained in this contract. The contracting user must include in his registration process all the information requested by the E-Trust Sign system to comply with his validation process. The client will suffer a penalty of one hundred percent (100%) of the amount canceled if any data does not match or does not correspond to the legal or circumstantial reality declared by the user. Users report that they will refrain from executing unauthorized uses of the online electronic document signing and management service. Unauthorized use shall be understood as any use that differs from the function for which the online electronic document signature and management service was acquired.

Clause Five - Responsibility of the contracting user: For this contract, the following are the obligations of use assumed by the contracting user of the certification service, which include:

1. Concerning this contract, the contracting user will maintain ethical conduct and abide by the legal rules and procedures. Likewise, you will not do anything that could damage or diminish the reputation of E-Trust Identity or E-Trust Sign.
2. The service acquired by the contracting user may be used only for the benefit of signature and management of electronic documents online, being expressly indicated that any violation of the rules used and laws that regulate signature service and management of electronic documents online, being under the responsibility of the contracting user the damages caused and in a whole will be applied the provisions that are contained for this purpose in the Laws of the State of Florida of the United States of America.
3. The contracting user assumes the responsibility of indemnifying PROCERT for damages caused to third parties arising from claims, actions, effects of action, losses, or damages (including legal fines) that will be generated by the improper use, by the contracting user, of the service of signature and management of electronic documents online.
4. For the contracting of the services, the user undertakes to provide, at the time of registration and when required, the documentation and personal information of the user and the financial receipts that support operations within the service of signature and management of electronic documents online.
5. Any information that differs and does not correspond to the information provided by the user and that is verified by E-Trust Identity will cause the application of a penalty and close the client's case without being able to claim or cause any action or claim against E-Trust Identity or E-Trust Sign.
6. All requirements must be emailed to support@etrusidentity.com, stating the nature of the exact condition and with a detailed example to follow.
7. The requirements made by the contracting users will be processed within forty-eight (48) hours following the receipt by support@etrusidentity.com of said requirements, and each user will be informed via email of the tentative date of processing their request. For suspension requests, interested users should send a registered email to the address support@etrusidentity.com.
8. The user undertakes to comply with all obligations imposed by the Laws and to carry out lawful activities.
9. The user declares that he has read and understands the operating conditions of the online electronic document signature and management service.
10. The user must change his original access code and create a new one when entering the system for the first time. The user must update his access code to the system every six (6) months.
11. The user undertakes to change or update any personal data modified after his initial registration and provides proof of such change.
12. The user undertakes to notify via email support@etrusidentity.com about any fact that compromises the security of the online electronic document signature and management service.
13. The user undertakes to notify through the email support@etrusidentity.com about any fact that compromises the security or control over their registered cell phone line.
14. The user undertakes to notify about any fact that compromises the security or control over the registered email account and must notify through the email support@etrusidentity.com.
15. The user undertakes not to transfer to third parties their personal data and security keys assigned to their account within the system and will notify through the email support@etrusidentity.com any event in that regard.
16. The user undertakes not to use the system and not to execute transactions aimed at a process of attempted money laundering or financing terrorism or the proliferation of weapons of mass destruction. The user will be criminally responsible in case of including in any practice that involves the type of transactions referred to above.
17. The user undertakes to notify through the email support@etrusidentity.com about his condition as a Politically Exposed Person, either that at the time of his registration, he was already or that during his life as a user, the definition of Politically Exposed Person is applicable. Likewise, and by the same means, the user must notify about the termination or culmination of the position that placed him as a Politically Exposed person and provide the evidence supporting such a statement.

Clause Six - Proprietary Rights: E-Trust Identity LLC is legally authorized to use the trademark, trade name, sign, logo, trade name, and commercial slogans of E-Trust Sign®. The contracting party does not and shall not have any rights to the trademarks, names, signs, logos, trade names, patents, copyrights, trade secrets, or any other intellectual property rights of E-Trust Identity or E-Trust Sign; more than the use of this in the form and for the services preliminarily selected by the contracting user to the acceptance of this contract and within the terms and conditions contained therein. The contracting party acknowledges that all content, information, text, photographs, sound files, video, software, database, email accounts, and any other application included in the procert.net.ve or smspagos.com website are subject to intellectual property rights. Such rights are owned by E-Trust Identity LLC, which is why the contracting party may not make use other than that established in this contract without the prior written authorization given by E-Trust Identity LLC. Customers must

assume that any application and content on the E-Trust Identity LLC (www.etrustidentity.com) Website is protected by an intellectual property right. Therefore, such applications or content may not be used in a manner other than that outlined in this agreement without prior written authorization from E-Trust Identity LLC.

Clause Seventh - Confidentiality: E-Trust Identity LLC, considering the information it handles and it provides by the user, will keep said information under strict confidentiality and be veiled from unauthorized use by third parties. Only in case of a judicial order by a competent judge or under legal warning will E-Trust Identity LLC provide only those data required by the judicial authority, without being subject to claim or demand for damages by the contracting user.

Clause Eight - Contractual relationship: Between E-Trust Identity LLC and the contracting user of E-Trust Sign, there is a relationship between the service provider and client. The contracting user does not have the authority, apparent or otherwise, to contract on behalf of E-Trust Identity LLC or in any other way involving E-Trust Identity LLC, in any way, nor is the contracting user authorized to represent E-Trust Identity LLC. This shall not be construed as a merger, right of use of franchise, or employee and employer.

Clause Nine - Dispute Resolution: E-Trust Identity LLC and the contracting User acknowledge that the prompt and equitable resolution of disputes that may arise in connection with this contract will be in their own interests and in the execution of the contracted service. To this end, they express their determination to make every effort to resolve all disputes that may arise through negotiation at the appropriate levels. In case of not reaching any agreement, the route of a claim by ordinary process and subject to the Laws of the State of Florida of the United States of America will be accessible. The contracting User shall also be free to go to the body responsible for the protection, education, and defense of the contracting User following the Law that regulates the matter.

Clause Tenth - Modifications: This contract will remain unchanged or modified; by the preceding E-Trust Identity LLC, and the contracting user is obliged to comply with it.

Clause Eleventh - Duration: This contract will have a duration of one (1) year and will begin to be counted from the date of registration and payment of the online electronic document signature and management service by the contracting user.

Clause Twelfth - Applicable Law and Special Address: This contract will be governed by and construed by the laws applicable to the subject matter and in force within the State of Florida of the United States of America. For all purposes arising from this contract, the parties choose a particular domicile excluding any other to the city of Miami, State of Florida of the United States of America, to the jurisdiction of whose Courts they declare to submit.

Clause Thirteenth - Assignments: This Agreement is signed under the condition of "intuito personae," under which it is concluded due to the characteristics of E-Trust Identity LLC and the user. Consequently, neither E-Trust Identity LLC nor the user may assign or delegate any of the rights or obligations derived from it to third parties.

Clause Fourteenth - Non-attributable extraneous cause: E-Trust Identity LLC will be relieved of its responsibility for total or partial, definitive, or temporary involuntary breach of its obligations under this contract when they are due to cause that cannot be attributed to ETrust Identity LLC, which was unforeseeable, inevitable and whose occurrence implies an absolute impossibility for E-Trust Identity LLC to comply with the obligations assumed under this contract. Contract, either because the breach is due to:

Fortuitous events or force majeure are those unforeseeable and unavoidable events that prevent the fulfillment of the obligation in an absolute manner and are independent of the conduct of E-Trust Identity LLC and that cannot be attributed to it.

The third party's actions shall be understood as those events caused by persons independent of E-Trust Identity LLC that prevent it from fulfilling its obligations under this contract.

The act of the prince is understood as any legal or sub-legal provision emanating from competent organs of the State that affect or regulate the activity of E-Trust Identity LLC and that partially or prevents the fulfillment of the obligations contracted by E-Trust Identity LLC under this contract.

The loss of the thing owed when the obligation is the delivery of a specific and determined item. The loss is not attributable to E-Trust Identity LLC. It will be understood as such when the liability of E-Trust Identity LLC perishes, disappears, or becomes insufficient for this contract or is out of commerce, provided that E-Trust Identity LLC is not in default.

From now on, each of the conditions, as mentioned earlier, will be individually referred to as a non-imputable extraneous cause. Suppose there is an unknown cause not attributable to E-Trust Identity LLC. In that case, it will notify its users, explaining in detail the event and the degree to which it will affect the fulfillment of its obligations. During the duration of the possibility that qualifies as a non-attributable extraneous cause, E-Trust Identity LLC will seek to find alternative means that allow it to fulfill the obligations assumed under this contract and temper any adverse effects or impact derived from the non-attributable extraneous cause on the provision of the service or execution of the activity. At the event's conclusion that qualifies as a non-attributable extraneous cause, E-Trust Identity LLC will notify its users and continue with the provision of its services. The suspension of this contract under the circumstances referred to in this clause will not give the right to extend the period of execution of this or the works, as the case may be, for an equivalent period, unless expressly agreed between E-Trust Identity LLC and its users or clients. If the event that qualifies as a non-attributable extraneous cause does not cease within thirty (30) calendar days following the date of receipt of the notification referred to in this clause, E-Trust Identity LLC with its clients or users may by mutual agreement terminate the contract or agree to its extension.

Clause Fifteenth - Representation: E-Trust Identity LLC will only act and be represented by persons legally authorized for such purpose in writing. Any agreement, contract, negotiation, or intention to contract to be legally recognized by E-Trust Identity LLC must appear in writing with the express mention of the document that accredits the representation of the representative of E-Trust Identity LLC. This document must be stated authentically.

Clause Sixteenth – Taxes: Both E-Trust Identity LLC and the contracting user will be responsible for paying the taxes corresponding to each per current legislation. Suppose ETrust Identity LLC is legally obliged to act as a withholding agent. In that case, it will provide the contracting user with a proof of the tax withheld and canceled at the Tax Funds Receiving Office, if applicable.

Clause Seventeenth - Notices: All communication under this Agreement shall be in writing, and any notice addressed to E-Trust Identity LLC shall be valid if delivered by hand or by certified electronic mail, indicating the name of the representative and the address of the office of E-Trust Identity LLC T responsible for the administration of this Agreement, as follows:

E-Trust Identity LLC
2333 Brickell AV STE D1, Miami, Florida. 33129.

Clause Eighteenth - Totality of Agreements: This document contains all the agreements and contractual conditions that the parties assume and recognize to regulate the transactions contemplated in the instruments mentioned above, which leave without any validity, any communication, letter of intent, or agreement reached, whether verbal or written, between the user and E-Trust Identity LLC, concerning the matters referred to above. What is not contemplated in the aforementioned contractual instruments will be regulated by the legislation of the State of Florida of the United States of America. The contracting user declares that he has read and understands the contractual terms and conditions that precede and undertakes to comply with them, assuming the corresponding legal consequences and responsibilities.